# SENIOR LEAN DIGITAL EXPERT LEARNING PROGRAM

Introduction to the program and registration process –

Information package

Düsseldorf, June 2023



## Senior Lean Digital Expert Learning Program at a glance

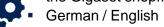
## **Target group & requirements**



- Department heads and group leaders from operations, plant logistics, maintenance or production planning, innovative Industrial Engineers or process designers, Drivers of Lean and Digital Innovations, upcoming Digital Experts and Smart Factory Designers
- 3-5 y's operations, engineering, SCM experience
- Lean Know-how at Lean Expert Level
- Project Management experience: own projects already led with KPIs, Time, Content, Budget

### **Conditions**

- 12 15 Participants
- Virtual training with real Gemba live sessions from the Gigaset shopfloor, remote group coaching



- Certification as a Senior Lean Digital Expert from Ruhr University Bochum
- Included: Scrum Training sequences and PSM I Assessment-Voucher for Scrum Master-Title
- 9.900 € / participant expected project savings at plant of 50k€ in 1st and >200 k€ after 3rd year

## **Scope (Proportionate focal points)**







Lean

Agile

Digital

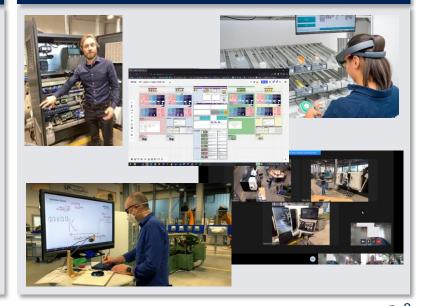
## Concept

- Lean Digital Expert competence with Lean and Digitalization expertise to understand and transform today's Lean Smart Factory requirements
- 18 training days, up to 100 hours
- Included: Group coaching sessions tailored to training modules
- Accompanying implementation of individual & certifiable practical projects in your plant
- Included: individual personal coaching by LMX Expert Mentors for Lean, Digitalization, Change
- Real Gemba live sessions integrated via web
- Online tests to round off the knowledge
- Certified as a Senior Lean Digital Expert by Ruhr University of Bochum and LMX
- Possibility to be certified Scrum Master
- Duration approx. 8 months total

## Highlights

- Interactive, multifaceted online training with deep dives on Lean Value Streams and Smart Factory system applications (hardware & software)
- Live features broadcasted from Gigaset shopfloor and Learning and Research Factory Bochum
- Better personal time management through sequenced training modules, no travel expenses
- Individual 1:1 coaching sessions in 8-month project phase assure savings of 50 k€ already within 1st year
- Analysis and Design of Future Smart Factory Value Stream Systems – Focus Lean and Digital
- The targeted selection of media used: digital whiteboard, quiz tools, online surveys and MS Teams puts the focus on the participant and turns theory into live experiences.
- Leading your agile project as a Scrum Master

### **Impressions**



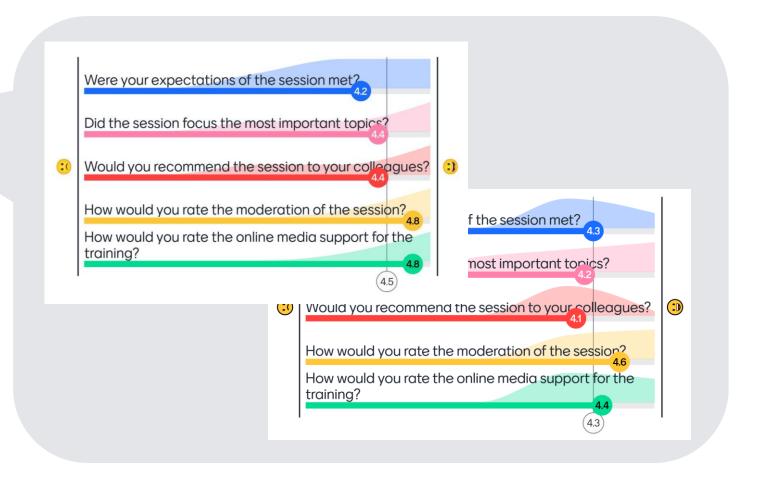
Source: Learning Factory Location © Lehrstuhl für Produktionssysteme (LPS), Bochum



## Feedback from the previous run



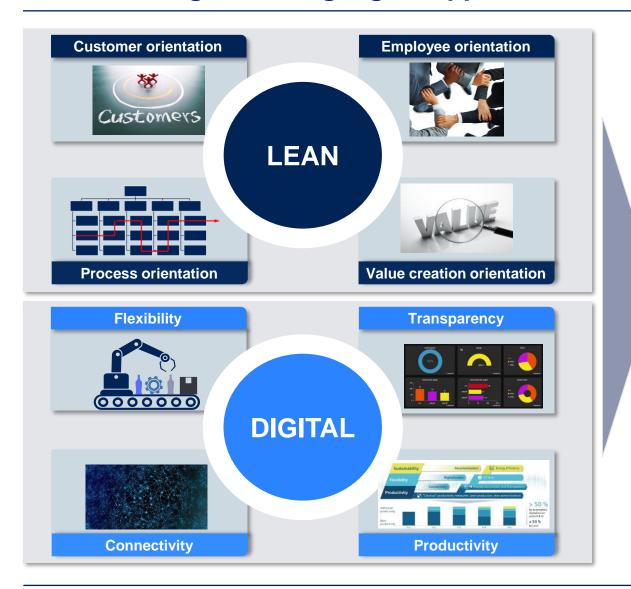
Beside personal Coaching and Project
Guidance, on a general high level of
commitment in all fields, upcoming
Senior Lean Digital Expert
participants appreciate media delivery
and installed trainers of program



Rate: 1 = 2 to 5 = 2



# Why Lean - why Digital – why lean digitalization? Lean Thinking and using digital opportunities were today's enablers of growth and success



## **Achieving sustainable growth**

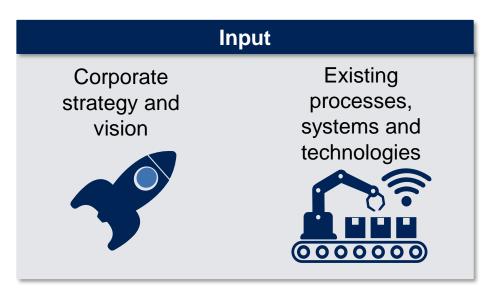
by putting customers first, seizing opportunities and exploiting our capabilities / capacity

Setting the bar in the digital transformation market

by leveraging Lean and Digital Know-how



# Competences of Senior Lean Experts have been enriched: from Senior Lean Expert to Senior Lean Digital Expert – both skills built a platform for successful plant transformation



At least one Senior
Lean Digital Expert
per Plant / per 500
employees
recommended



Senior
Lean Digital Experts...

Roadmap for targeted Lean Digitization

PLAN

PL

**Output** 

...understand and help to design corporate strategy and vision

...moderate between management and shopfloor level to operationalize strategy and challenges

...know about opportunities and limits of internal processes and technologies

...scout lean and digital benchmarks and use in internal process design ideas

...are able to discover KPI potential by using lean and digital enablers

...act as coaches for Lean and Process Experts or Managers

...are designers of lean digital roadmaps

...speak both – Lean and IT-language

...act successfully in classical and agile organization or project setups

...are sparring partners for management: strategic plant development, Hoshin Kanri or policy deployment



# Main target group for Senior Lean Digital Experts are process trendsetters and sparring partners of management: all innovators, who create value in your future smart factories

## Participants typically come from the following functions...

- Department heads and group leaders from operations, plant logistics, maintenance, shopfloor IT or production planning
- Innovative Industrial Engineers or process designers
- Lean Experts and Drivers of CIP in Business Excellence processes or operative functions
- Upcoming Digital Experts and Smart Factory Designers





## Requirements: Participants should have the following skills

- 2-3 years manufacturing or SCM processes experience
- Lean Know-how at Lean Expert Level
- Experiences in project management
- Open mindset for Digitalization and IT related topics





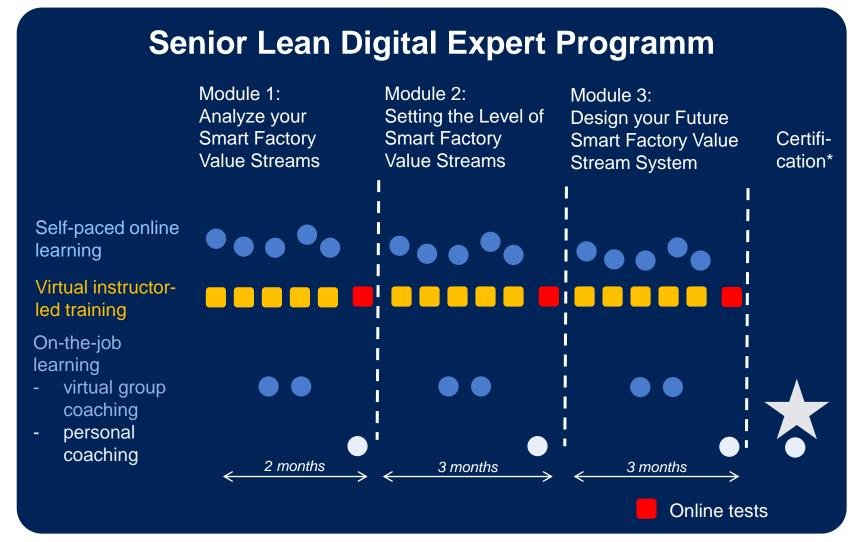
# Theory, personal coaching and project work with more than at least 50k€ savings at plant – participants are led to a certification as Senior Lean Digital Expert and as Scrum Master

#### Included:

- Up to 100 hrs of training and group coaching
- 16 hrs of individual coaching per participant until certification
- Project savings expectation of at least 50 k€ within first implementation year and >200 k€ after 3<sup>rd</sup> year
- Certification as a Senior Lean
   Digital Expert from Ruhr University
   Bochum and LMX.
- Scrum Training sequences and PSM I Assessment-Voucher for certified Scrum Master-Title
- No additional costs:
  - → all training infrastructure costs included
  - → All licenses to use training software or learning factory costs included



Fee per participant 9.900 €



<sup>\*</sup> Criteria for certification: participation at training sessions, successful online tests, delivered project



# Learning journey of Senior Lean Digital Experts will ramp up and always combine lean and digitalization success factors – on training and on individual project level



Senior Lean Digital Experts will follow their qualification journey through 3 modules

# Module 1: Analyze Smart Factory Value Streams

Training module level

Synergies of Lean and Digitalization

Understanding Shopfloor IT-Systems and architecture

Lean Fundamentals and

common understanding of

synchronized Value Streams

Manufacturing Intelligence and E2E understanding of Smart Factory Value Streams incl. indirect areas and BPMN

Value Stream Management for Smart Factories: Analysis of Potentials via VSM4SF and other Add-ons

2 months

Individual Project module

Smart Factory Project Setup – Analyze your Smart Factory Value Streams

# Module 2: Setting the Level of Smart Factory Value Streams (Online) live best

Enablers of a Smart Factory

– toolbox

Status-Quo current Factory state – lean and digital maturity potential analysis

Scrum and Agile Work -Theory and case study

practice visit

**Digital Plant Simulation and** 

Al in Manufacturing

Group Coaching Event

3 months

Smart Factory Value Stream System: Analysis of Potential and scouting best practice solutions

# Module 3: Design your Future Smart Factory Value Stream System

Design your
Smart Factory and quantify
potential

Roadmap your Smart Factory

Meet challenges at transfer towards a Smart Factory (incl. Guest Speaker) + Group Coaching

Connect the ends at a Smart Factory and Roadmap finish

Scrum Test preparation and additional deep dive

Drive Digital
Transformation Change

3 months

Design your future Smart Factory Value Stream System and develop Lean Digital Roadmap



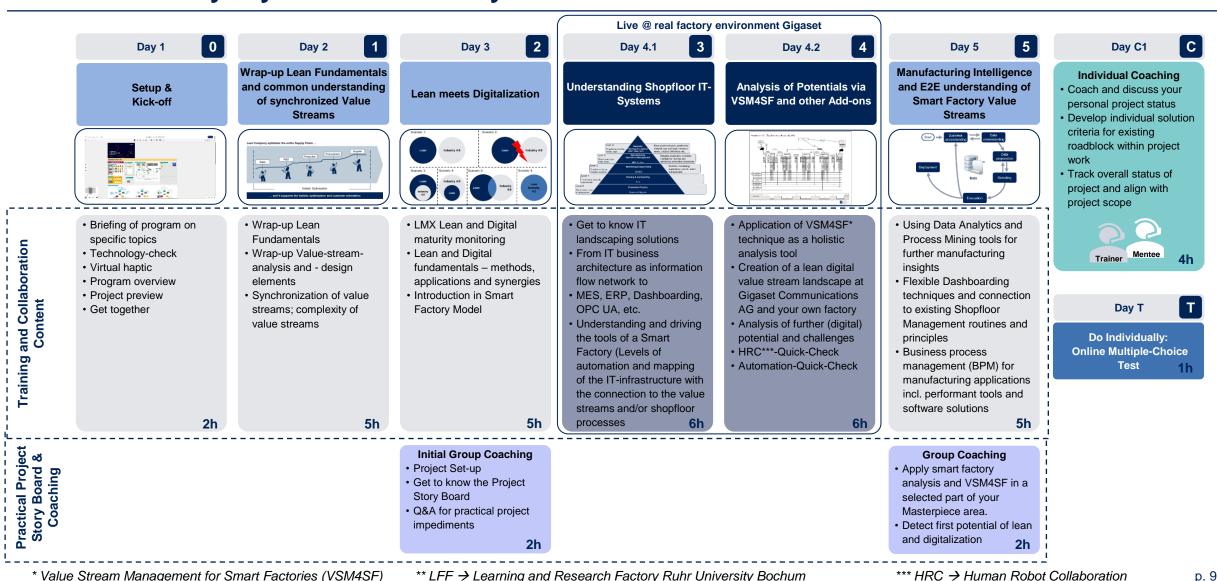
Live features broadcasted from a factory environment



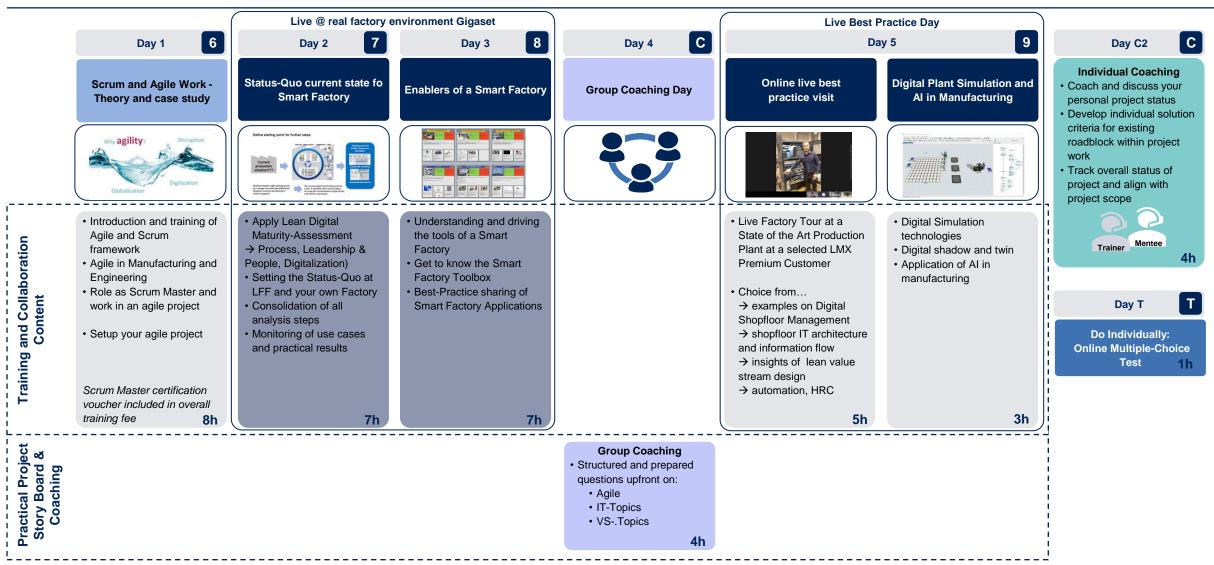
**Live features** broadcasted from benchmarking plant at LMX-best practice-Partner **Gigaset** 



## **Module 1 – Analyze your Smart Factory Value Streams**

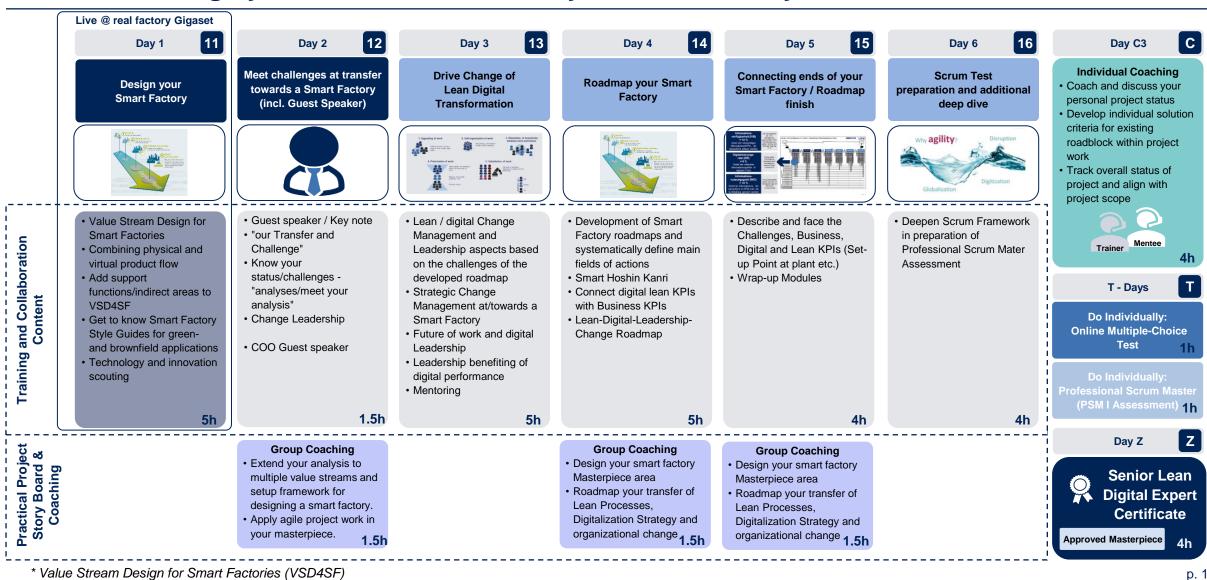


# **Module 2 – Setting the Level of your Smart Factory Value Streams**



LMX

## Module 3 – Design your Future Smart Factory Value Stream System





# Your project during 8-month training and coaching phase is consequently following training modules and delivers qualitative and quantitative results to up to more than 200 k€

## **Challenging inputs and analyses**

Corporate strategy and vision



Existing processes, systems and technologies



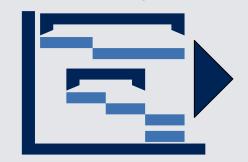
# Your successful project work



Senior
Lean Digital Expert
Project

# Strategic Smart Factory Transformation Output

Redesigned Processes Roadmap for targeted lean digitization and KPIs





#### **Analyze your Smart Factory Value Stream:**

- → Understand plant's strategy and vision
- → Analyze your plant/selected area value streams
- → Describe selected E2E Value Stream System as VSM4SF\*

2 months

# Set the level and Potential of your Smart Factory Value Streams:

- → Assess status of value stream and positioning on Lean Digitalization Map
- → Set Benchmark levels compared to your Smart Factory Value streams
- → Setup agile project management

3 months

# **Design your Future Smart Factory Value Stream System:**

- → Create Smart Factory Value stream design and implementation levels
- → Work out Lean Digitalization Roadmap and KPI Ramp for a 3-year-forecast
- → Train and mentor change process

3 months



each Senior Project Roadmap delivers potential... at about at least 50 k€ savings at the end of first year and more than 200 k€ at the end of third year forecast

\* Value Stream Management for Smart Factories (VSM4SF)



# Certification project selection – can I choose and how to choose



Your project has to deal with many requirements... But First of All:



# It has to fit to your company and your management needs

These are some framework conditions, that may help you to discover your company and value streams from the Senior Lean Digital perspective...

Check 1: Hoshin Kanri Your project is already foreseen in your company's Hoshin Kanri/ Policy Deployment. That's fine!!

Check 4: Strategic needs/impact Project area has to deal with strategic change. Raise of volume, competitive costs, lean automation. Develop Roadmap!

Check 2: KPI Potential Your project could help for quantitative savings like productivity/ efficiency gains or quality losses. Don't wait!

Check 5: Adequate Project size Of course, to get 200 k€ revenue after 3 years, project area should offer adequate size of KPIs and physical value stream. Think holistically!

Check 3: Upcoming Digital Challenge

There's need for digital transformation in your project area and you guide it both with lean and digital view. Smart, Lean, Digital!

Check 6: Performance Gap

You don't meet todays goal expectations at project area? Hey, this is a treasure and let's start to systematically solve!

Even if you meet at least one of these Checkpoints or several of them, your project may be adequate! Through first coaching sessions we will precise, align goals and lead you through pre-analysis.



# Active participation in training and accompagnying project work will ramp up Lean Digital skills to a Senior level – at your personal and your plant's advantage

# Experiences you made before you start the training

- You were experienced in managing Lean Projects on manufacturing department level
- You designed first value streams
- You started to act as coach within your organization
- Your leaders respect and get in your opinion concerning process development questions
- You touched or are at least keen on discovering the synergies of Lean and digitalization

# What you want and will learn within training and project

- How to see and sketch value stream systems as a whole synchronized network
- How Smart Factory IT-solution work and they connect E2E-Lean Processes
- How to identify optimization potential on value stream system level
- How to design and simulate new value stream systems and roadmap them
- How to coach your leaders and Experts within lean / digital change challenges
- How to act and lead agile project structures

# How plant manager profits with your training, project and future

- An again more respected personality in developing your organization: processes – people – systems
- A strategic roadmap of a challenging area at your plant combined with quantified potential of at least 50k€ within first year
- A bilingual interface between Lean and Digital world
- A coach and sparring partner in strategic and operative questions
- A potential candidate for upcoming leadership roles

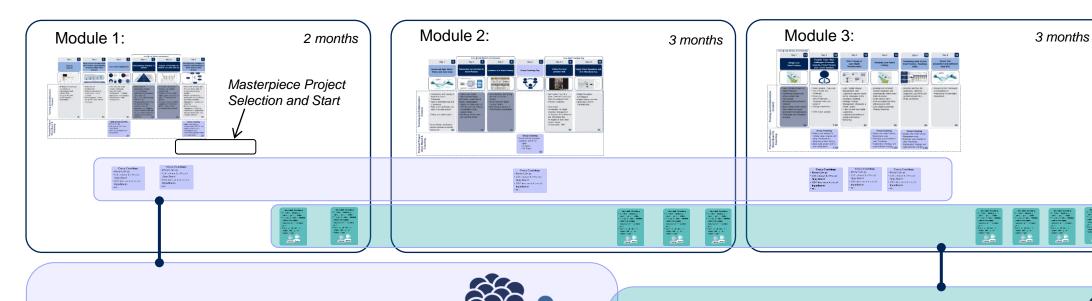


Will you check in?



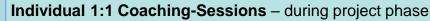


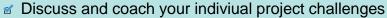
# Individual coaching with selected LMX mentors\* upon your requirements is included in your training fee as your personal coaching time budget. Your choice!





- ✓ Lead Trainer giving framework
- Deepen Training Contents
- Practical projects examples you want to share and questions you have
- Networking





- Personal time budget about 16h along project timeline including certification

- You decide when, whome and for which topic to call



Group coachings getting you future Seniors Lean Digital experts together Individual and confidential coaching session in your pull-signal LMX Experts for different training and project problem solving topics

\*see following slide: mentors for lean and smart factory tools, change, IT shopfloor architecture, agile work



p. 15

Certification:

Certification requirements ok!

# Virtual coaching on the job: group coaching sessions and individual sessions based on personal needs are included in Senior Lean Digital Expert Program

## Virtual Coaching / on-the-job

- Joint digital walk-through in Miro Boards by the participants
- Joint review of progress and projects
- Critical reflection on challenges and approaches to solving one's own practical tasks
- Joint removal of barriers
- Support in the application of methods by the trainer
- The trainer acts as a provider of feedback and input for questions
- Determination of next steps

## Group coaching sessions



### **Digital Whiteboards (Miro)**





Individual coaching sessions

## **Group coaching benefits**

- Interdisciplinary exchange between participants
- Get to know best-practice transfer of procedures
- Promotion of cross-team/crossfunctional understanding
- Creation of a **community**

Each participant actively presents his or her practical project on a regular basis respecting NDA-restrictions

- Personal feedback on status
- Confidentially discuss solutions
- Individually select best fitting mentor competence profile for selected sessions
- Agile Work: agree time slots based on your project progress needs

**Personal coaching benefits** 



# Your coaches will provide a bunch of experience during group and individual coaching coaching sessions through various methods and practical solutions around lean digitalization













Name/ Function

Christian Jagla, Partner at LMX

Judith Fellsches, Partner at LMX

Prof. Christian Magnus, Professor University of Applied Sciences

Alexander Schnichels, Senior Consultant at LMX

Felicitas Kell, Project Manager at LMX

Role in Training Program

- Lead Trainer
- Program Management
- Mentoring
- Certification process
- Trainer Business Process Management
- Program Management
- Mentoring

- Trainer Smart Factory Design and Shopfloor IT Applications
- Mentoring

- Trainer Smart Factory Design and Lean Digitalization
- Mentoring

- Training Change Management
- Mentoring

Key competencies

- Lean Management
- Hoshin Kanri
- Strategy deployment
- Business Process Management & Optimization
- Digitalization of processes
- Lean Transformation
- Smart Factory Design
- Shopfloor IT Systems and Architecture

- Smart Factory Design
- Lean Manufacturing
- Lean Change Management
- Hoshin Kanri, Policy Deployment

LinkedIn

https://www.linkedin.com/in/christian-jagla-a3664216a/

https://www.linkedin.com/i n/judith-fellschesb29b44128/

www.linkedin.com/in/ch ristian-magnus/ www.linkedin.com/in/al exander-schnichels/

www.linkedin.com/in/felicitas-kell-64719a71/

furthermore



# Based on the media mix, the virtual training concept brings the Shopfloor to the participant's screen – in theory modules, group exercises and live streams



Miro

targeted selection of the media used always puts the focus on the participant and turns the theory modules into live experiences.





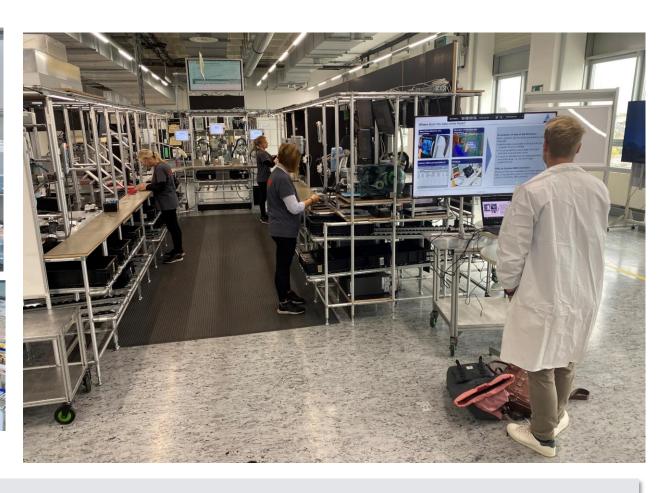




# Including virtual live technology tour at the Learning Factory Bochum with deep dives on several systems (hardware & software)





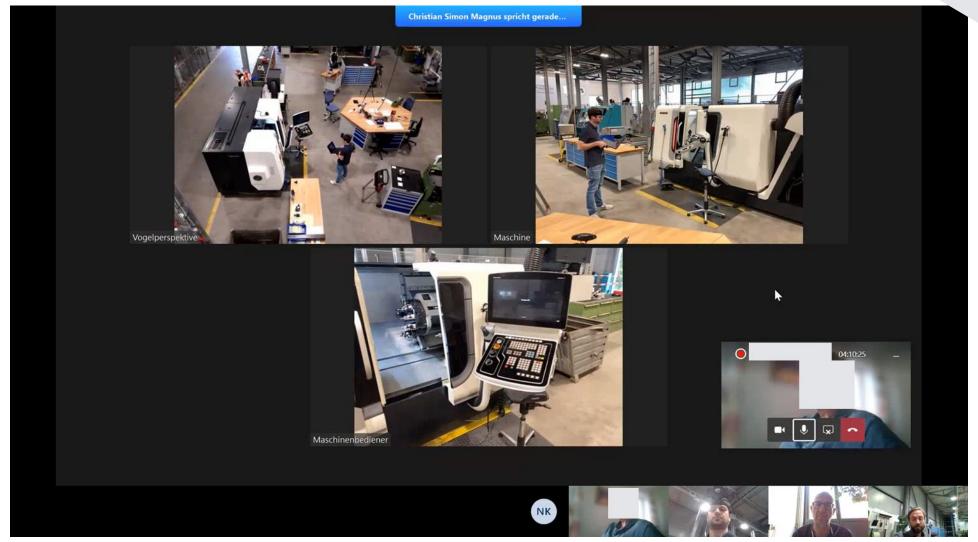


In the tour as well as during the exercise: suitable media support brings the training participant to the Gemba!

Source: Learning Factory Location © Lehrstuhl für Produktionssysteme (LPS), Bochum and Gigaset Communications AG



# Live streaming from the learning and research factory brings the shop floor from different perspectives realistically to the participants' screens



Live-Streample

Source: Learning Factory Location © Lehrstuhl für Produktionssysteme (LPS), Bochum



## Participants participate exclusively "remotely" and require the usual equipment for mobile work

## Remote equipment



PC or laptop with camera turned on Optional: Second screen



Stable broadband Internet connection



Quiet, undisturbed environment



Preferably headset with micro

## **Tools used in training**

- For the training, the participants receive access for the tools used within the training
- Administration rights are not necessary!
- Communication Tools: MS Teams and MS SharePoint

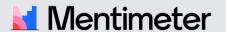




Digital whiteboard: Miro



Surveys: Mentimeter





# Planned time schedule of program – training and group coaching slots

Modules	Title	Step	Date	Duration	Start CET
Modul 1	Kick-Off	В0	Dienstag, 17. Oktober 2023	2 h	8:00 AM
Modul 1	Common understanding of synchronized Value Streams	B1	Montag, 23. Oktober 2023	5 h	8:00 AM
Modul 1	Lean meets Digitalization (+Coaching 2h)	B2	Donnerstag, 2. November 2023	7 h	8:00 AM
Modul 1	Understanding Shopfloor IT Systems	В3	Dienstag, 7. November 2023	6 h	8:00 AM
Modul 1	Analysis of Potentials via VSM4SF	B4	Mittwoch, 8. November 2023	6 h	8:00 AM
Modul 1	Manufacturing Intelligence and E2E-BPMN (+Coaching 2h)	B5	Montag, 13. November 2023	7 h	8:00 AM
Modul 2	Scrum and Agile Work	В6	Montag, 15. Januar 2024	8 h	8:00 AM
Modul 2	Status Quo Current state Smart Factory	В7	Dienstag, 16. Januar 2024	7 h	8:00 AM
Modul 2	Enablers of a Smart Factory	В8	Mittwoch, 17. Januar 2024	7 h	8:00 AM
Modul 2	Group Coaching Day (Coaching 4h)	В9	Freitag, 26. Januar 2024	4 h	8:00 AM
Modul 2	Online best practice visit, Digital Plant Simulation and AI (+Coaching 1,5h)	B10	Donnerstag, 1. Februar 2024	8 h	8:00 AM
Modul 3	Design your Smart Factory	B11	Mittwoch, 7. Februar 2024	5 h	8:00 AM
Modul 3	Meet challenges towards Smart Factory (incl. Guest Speaker)(+Coach. 1,5h)	B12	Freitag, 23. Februar 2024	3 h	8:00 AM
Modul 3	Drive Change of Lean Digital Transformation	B13	Donnerstag, 29. Februar 2024	5 h	8:00 AM
Modul 3	Roadmap your Smart Factory (+Coaching 1,5h)	B14	Donnerstag, 7. März 2024	6,5 h	8:00 AM
Modul 3	Roadmap your Smart Factory (+Coaching 1,5h)  Connecting ends of your Smart Factory (+Coaching 1,5h)  Scrum Test preparation deep dive  Planned dates as  Of June 20 <sup>th</sup> 2023	B15	Mittwoch, 13. März 2024	5,5 h	8:00 AM
Modul 3	Scrum Test preparation deep dive	B16	Donnerstag, 14. März 2024	4 h	8:00 AM



## The application process at a glance

Registration via LMX website-link https://www.lmx.eu/veranstaltungen:











#### **Direct contact LMX**

Please don't hesitate to contact LMX with all organizational matters around the training

**Ulrike Schömig** 

Email: schoemig@lmx.eu Phone: +49 211 63 55 89 60

Web: https://www.lmx.eu/veranstaltungen



# The total participation fee for the Senior Lean Digital Expert Learning Program is 9.900 EUR







# Based on the close cooperation with the Ruhr University Bochum, we have jointly founded 2 successful startups for further education and Smart Factory

